GIMP Help Site Testing

You will be testing the functionality and usability of my prototype help site for GIMP. The website is split up unto three different sections: tutorials, shortcuts and hints and tips. These three sections provide you with different helpful resources. To start off with I have prepared a short list of tasks that I want you to carryout, after completing all tasks, you may fill out a questionnaire on your user experience and also any feedback that you feel is necessary.

Usability Test Tasks

All tasks should be completed before filling out the provided questionnaire.

|  |  |
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| **Task No.** | **Task** |
| 1. | Find where you can download GIMP.  Under the gimp website links then clicked on the download link |
| 2. | What is GIMP? Find where you can learn about this.  Gimp is a image manipulation program which is free and open source I found this on the home page but it was not obvious on how to get to the home page |
| 3. | Find the importing an image tutorial.  Found it by clicking the importing image link on the navigation menu |
| 4. | Find the home button and return to the homepage.  Home button is a the top of the screen which appears when you hover over the banner image |
| 5. | Find the image section and change the images.  Had a bit of difficulty finding it but eventually found that it was in the home page section |
| 6. | Find all GIMP shortcuts.  Found the shortcuts in the shortcut section was simple to find |
| 7. | What can GIMP be used for? Find where you can learn about this.  This information can be found on the home page of the website |
| 8. | How many levels of difficulties are currently shown on the website? Find where you can see this.  There is currently three levels of difficulty on the website this is found on the navigation menu on content area |
| 9. | Find the official tutorials made by GIMP.  Found this under the gimp website link section in the navigation bar |
| 10. | Find and watch a video.  Found video on the home page video was working as expected |

Questionnaire and Feedback

Please fill out the questionnaire and any feedback after completing the tasks above. If you selected **No** for any answers, please explain why in the feedback section.

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| --- | --- | --- | --- | --- |
| **Question No.** | **Question** | **Yes** | **No** | **Feedback** |
| 1. | Were you able to find the link and access the external page for downloading GIMP in task 1? | **Yes** |  |  |
| 2. | Did you find it easy to find external links to other web pages? | **Yes** |  | Was marked clear that there was external website links |
| 3. | Did you find out what GIMP is in task two? | **Yes** |  |  |
| 4. | Were you able to find to import an image in task three? | **Yes** |  |  |
| 5. | Was the tutorial clear and easy to understand? | **Yes** |  |  |
| 6. | Do you like the layout and the colour scheme of the website?  Please explain your answer in the feedback section. | **Yes** |  |  |
| 7. | Is the site easy to navigate? | **Yes** |  | Could maybe make it so you cannot click the difficulty level |
| 8. | Did you find the home button in task 4? And how easy/hard was it to find? | **Yes** |  | Had a bit of difficulty finding it could make it always be there or be in a different |
| 9. | Were you able to navigate to the shortcuts page in task 6? | **Yes** |  |  |
| 10. | Did you find out what GIMP in used for and where it’s located in the site in task 7? | **Yes** |  |  |
| 11. | Did you find out how many difficulties are available in task 8?  If you did, how many is there? | **Yes** |  | There is 3 difficulties |
| 12. | Were you able to fins and access the tutorials in task 9? | **Yes** |  | Found them in the gimp website links section |
| 13. | Were you able to find and watch the video in task 10? | **Yes** |  |  |
| 14. | Did you encounter any bugs or issues while carrying out the tasks? |  | **No** |  |
| 15. | Is there anything that you particularly like about the website? |  |  | Like the way you navigate the website it is made clear what page you want to go to |
| 16. | Is there anything that particularly don’t like about the website? |  |  | Feel that the link to the home page could be made clearer |
| 17. | What changes or improvements would you make the website? |  |  | Would move the home page button to be above the content area |

On a scale of 1 (bad) to 10 (good), what would you rate my website overall?

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| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
|  |  |  |  |  |  | **X** |  |  |  |